

TREATMENT ACCELERATED:

Carolina Eye Associates achieve 80% automation rate within weeks of launch for 2024 Reverification Season

CHALLENGE

Carolina Eye Associates has historically experienced significant problems with payers quoting incorrect benefits for their patient's high-cost infusion and injection treatments. Additionally, with thousands of patients funneling through their practice annually, their team experienced overwhelming administrative workload during reverification season.

SOLUTION

For the past decade, eBlu Solutions has successfully provided specialized benefit verification (BV) and prior authorization (PA) software solutions for specialty practices and saw an opportunity to provide value to Carolina Eye Associates and fast-track the patient journey through reverification season.

RESULTS

Go-Live & Reverification Timeline

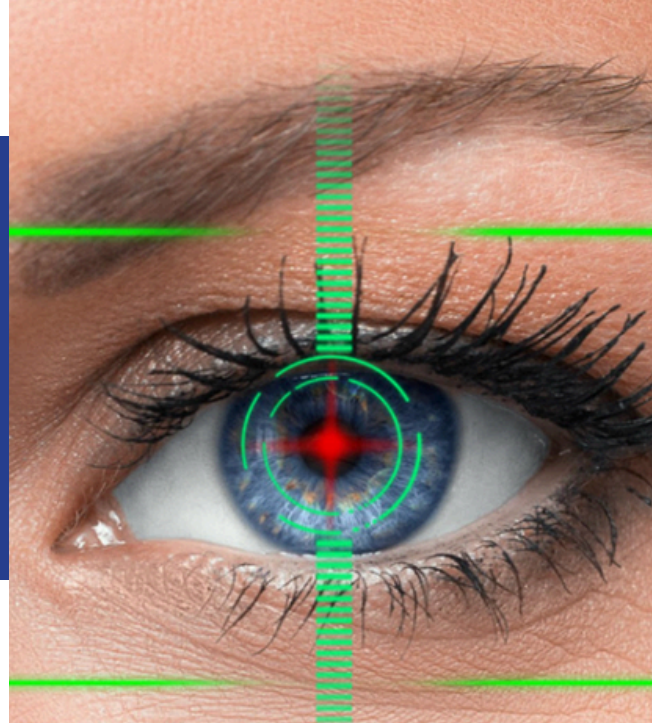
- Go live date: 12.18.23
- On this date, eBlu Solutions imported 2,407 patients
- 1,304 patients were completed in December 2023

Benefit Verifications Completed

- 1,665 Benefit Verifications completed in January 2024

Top Diagnosis Treated

- Wet-age Related Macular Degeneration (wet AMD) 1,157
- Diabetic Macular Edema (DME) : 276
- Macular Edema following Retinal Vein Occlusion (RVO): 125



“

"We are new to eBlu Solutions. I was skeptical of how quickly they could return a full benefit investigation and obtain an authorization, but to my surprise, most all of them are really that quick! We have also been impressed with the accuracy of the information obtained. This was, by far, our smoothest reverification season yet!"

- Tonya Strange
Front Office Manager

JANUARY 2023

1,665

BV'S COMPLETED

80%

AUTOMATION RATE

0

MISSED APPOINTMENTS